

NOVOMATIC: Player Protection Symposium With First-Rate Participants and a Long Tradition

Subtitle: The gaming technology group NOVOMATIC hosted what is now its ninth stakeholder dialog on how to continue making improvements to player protection efforts. The event in Gumpoldskirchen, Lower Austria, was attended by an international panel of experts and more than 100 participants. Many of them make an active contribution to player protection efforts every day with their related work.

Gumpoldskirchen, November 16, 2023 - Player protection and prevention were the order of the day at the Responsible Gaming Symposium on Tuesday: From preventative measures in the operating business of the subsidiary ADMIRAL to regulatory aspects – the first-rate panel of experts agreed that taking responsibility is the key to sustainable business. NOVOMATIC also used the event to emphasize that the Group is only active in markets with a clear set of laws and regulations, and that player protection plays a key role here. The importance of this topic was also underscored by the fact that **Robert Hofians**, Supervisory Board of NOVOMATIC AG, and **Alexander Legat**, Chairman of the Supervisory Board of ADMIRAL Casinos & Entertainment AG, both attended.

The participants of the Responsible Gaming Symposium were warmly welcomed by **Johannes Gratzl**, Executive Board Member of NOVOMATIC AG, at the headquarters in Gumpoldskirchen. Gratzl began by emphasizing the great importance of Responsible Entertainment within the Group: “We are constantly implementing measures designed to make further improvements in the area of prevention, some of which go far beyond what is required by law, confirmed by the fact we are certified in accordance with the highest international player protection standard of the Global Gambling Guidance Group (G4), making us the first Austrian gaming company to receive such certification.”

The heads of clinical psychology at the Anton Proksch Institute, **Oliver Scheibenbogen** and **Ute Andorfer**, emphasized the importance of an active sense of responsibility in their presentation: “Actively supporting player protection measures is not just about fulfilling legal requirements, but also about actively undertaking prevention work and making a significant contribution to sustainable business practices. Responsible gaming or gambling means taking responsibility, both by the company and by the customer – a sign of a solidarity when it comes to working together to fight the risk of addiction.”

Monika Racek, Executive Board Member of ADMIRAL Casinos & Entertainment AG, explained the special features of player protection in the Austrian market: “Ensuring player protection across the board has now become the most important factor when licenses are issued. Fortunately, our focus on continuously optimizing our Responsible Entertainment on the basis of scientific concepts began several years ago, which means that we are now a pioneer in player protection across Europe.” The network of ADMIRAL branches includes a large number of trained prevention officers responsible for introducing ever-better player and youth protection measures. Representatives of ADMIRAL then presented the prevention work and the comprehensive training concept.

Christoph Neubauer, Head of Group CR & Sustainability at NOVOMATIC AG, gave an overview of the comprehensive measures in international markets. He highlighted the heterogeneous nature of international requirements in the gaming sector, each of which requires market-specific responsible gaming measures. In addition, **Bernhard Teuchmann** and **Jaime Estalella**, both Managing Directors at NOVOMATIC Spain, explained the Spanish concept for sustainable gaming and presented an innovative and forward-looking prevention platform for making responsible use of new technologies.

The Responsible Gaming Symposium took place for the first time as a “Green Event” this year, having been certified in accordance with the criteria of the Austrian Ecolabel. Further information on NOVOMATIC’s extensive range of Responsible Gaming measures can be found at: www.novomatic.com/cr

About NOVOMATIC

The NOVOMATIC AG Group is one of the biggest international producers and operators of gaming technologies and employs more than 24,500 staff worldwide. Founded by entrepreneur Professor Johann F. Graf in 1980, the Group exports high-tech electronic gaming equipment and solutions to about 100 countries and has locations in about 50 countries. The Group operates around 214,000 gaming terminals and video lottery terminals (VLTs) in its about 2,100 plus gaming operations as well as via rental concepts.

Through its numerous international subsidiaries, the NOVOMATIC AG Group is fully active in all segments of the gaming industry and thus offers a diversified Omni-channel product portfolio to its partners and clients around the world. This product range includes land-based gaming products and services, management systems and cash management, Online gaming and social gaming solutions as well as sports betting as well as sports betting solutions together with a range of sophisticated ancillary products and services. Find out more at www.novomatic.com

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