

COMPANY FOLDER 2023

ENGLISH





NOVOMATIC Headquarter | Gumpoldskirchen



# WINNING TECHNOLOGY OUR MISSION

When it comes to the high expectations of our customers, partners and employees, we have been doing everything in our power for more than 40 years to fulfill them.

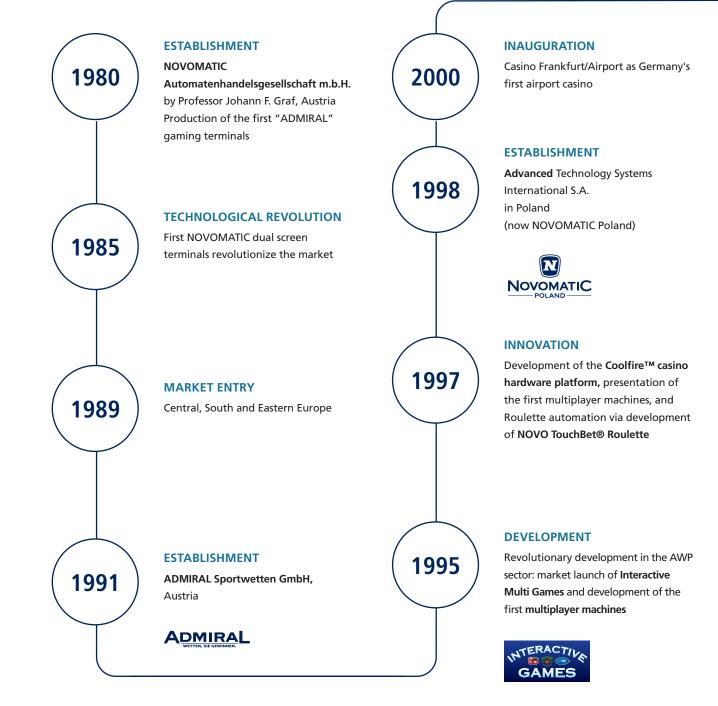
NOVOMATIC was established in 1980 by Prof. Johann F. Graf. Since then, the Group has developed into Europe's largest and one of the world's largest gaming technology groups. The Company has a global presence through a large number of subsidiaries and has achieved market leading positions in Austria, Germany, Italy, Spain, the Netherlands, United Kingdom and the CEE/SEE region.

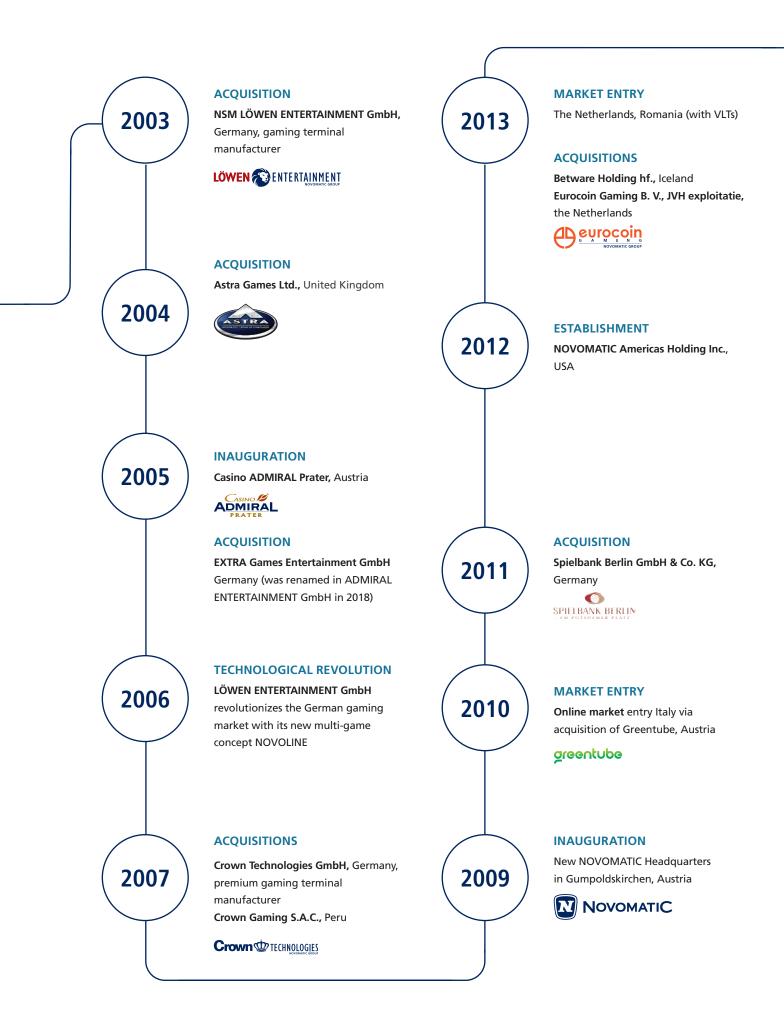
All companies of the NOVOMATIC AG Group are characterized by a high level of social responsibility and are therefore only active in markets with clearly defined legal frameworks. To date, comprehensive industrial know-how has helped NOVOMATIC to obtain abouth 5,000 registered IP rights and form a stable basis for the "WINNING TECHNOLOGY" promise.

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# GROWTH THROUGH INNOVATION OUR SUCCES STORY

As Europe's largest high-tech gaming technology group, we can look back on more than 40 years of success.





### 2014

#### **BRAND AMBASSADOR**

Niki Lauda becomes NOVOMATIC brand ambassador

#### INAUGURATION

Hotel Casino FlaminGO, North Macedonia

#### **ACQUISITIONS**

Luxury Leisure Ultd., United Kingdom GiGames S.L., Spain

#### 

Elam Group Electronic Amusement B.V., Netherlands

#### **MARKET ENTRY**

Illinois

#### ACQUISITIONS

Casino Royal GmbH, Germany

2017

Basque Gaming S.L., Spain NOVOMATIC Technologies Poland S.A., Poland ATT S.A., Poland

#### **INAUGURATION**

ADMIRAL Arena Prater, Austria

### 2015

### ACQUISITIONS

BlueBat Games Inc., Canada

#### BLUEBAT GAMES

AbZorba LLC, USA Casino Tornado, Lithuania Österreichische Lotterien GmbH, Austria Playnation Ltd., United Kingdom

#### **MARKET ENTRY**

Madrid (operations)

#### **CORPORATE CREDIT RATING S&P**

#### **INAUGURATION**

Casino ADMIRAL Hoofddorp, Netherlands

### 2016

### ACQUISITIONS

Electronic Systems S.p.A, Italy MG Gaming S.r.I., Italy Casinos Austria AG, Austria Lotaria Kombëtare Sh.p.k., Albania Talarius Ltd., United Kingdom

#### **MARKET ENTRY**

France

### INAUGURATION

New Greentube Headquarters, Austria

#### **BENCHMARK BONDS**

Corporate bond with a volume of EUR 500 million, Austria

### 2018

#### **ACQUISITIONS**

Australia

Ainsworth Game Technology Ltd.,

#### INAUGURATION

**Casinos** in Mecklenburg-Vorpommern, Germany

#### **MARKET ENTRY**

Moldavia

#### **BRAND REINFORCEMENT**

Crown Technologies GmbH merges with LÖWEN ENTERTAINMENT GmbH NOVOMATIC Gaming Industries GmbH merges with NOVOMATIC AG

NOVOMATIC Italia Services S.r.l. merges in **NOVOMATIC Italia S.p.A.** 

# 2022

2021

2020

#### ACQUISITIONS

HBG-Group, Italy

FBG GANING Grand Casino d.o.o. Beograd, Serbia

#### **TECHNOLOGY PARTNERSHIP**

Casino Campione, Italy

#### INAUGURATION

New Showroom Headquarters, Austria

#### **BRAND AMBASSADOR**

Ilie Năstase becomes ADMIRAL brand ambassador, Romania

#### **ESTABLISHMENT**

Ski Challenge GmbH, Austria

#### **ESTABLISHMENTS**

#### Greentube Netherlands B.V., Netherlands NOVOMATICECUADOR S.A.S., Ecuador ADMIRAL GAMING/ONLINE/ GASTRO UKR TOV, Ukraine Greentube Luxembourg S.à r.l., Luxembourg ADMIRALBET SPAIN S.A., Spain

#### ACQUISITIONS

ZBET.RS d.o.o. Beograd, ADRIA GAMING d.o.o. Beograd, Serbia ADMIRAL Extremadura S.L., Spain Amutron Automaten B.V., Netherlands

#### **INAUGURATION**

Casino ADMIRAL Helmond, Netherlands

#### ANNIVERSARY

NOVOMATIC celebrates its 40th company anniversary

#### INAUGURATION

Spielbank Rostock, Germany

#### LICENSE

ADMIRAL Sportwetten GmbH receives Sports Betting License in Germany

### 2019

#### **ESTABLISHMENTS**

Greentube USA LLC, USA NOVOMATIC TECHNOLOGIES RS d.o.o., Serbia

#### **BRAND AMBASSADOR**

David Hasselhoff becomes ADMIRAL brand ambassador, Austria

#### INAUGURATIONS

Casino FlaminGO Skopje, North Macedonia Casino Admiral Waalwijk, Netherlands



## 365 DAYS OF NOVOMATIC AG GROUP OUR HIGHLIGHTS 2022

After two years of pandemic-related restrictions and global lockdowns, NOVOMATIC can look back on numerous highlights and milestones in the 2022 fiscal year. The high quality and attractiveness of the new products and their good performance led to a good response from international customers and thus contributed significantly to the positive business development.

#### March 2



Casinò di Campione reopened with NOVOMATIC products innovations

The Casinò Campione on Lake Lugano, one of the largest casinos in Europe, reopened at the beginning of 2022, offers its guests a state-of-the-art and attractive gaming offer with NOVOMATIC as its technology partner. The first-rate selection of popular bestsellers and powerful gaming technology solutions were guarantors for the successful relaunch.

#### April 7



NOVOMATIC wins silver at US-A-BIZ AWARD 2022

At the annual US-A-BIZ Award of the Foreign Trade Center Los Angeles of the Austrian Economic Chambers, NOVOMATIC and its subsidiary NOVOMATIC Americas were awarded silver in the category Growth for the outstanding performance of the Group on the American market. The US-A-BIZ Award recognizes top innovative achievements by Austrian companies in the US every year.

#### June 30



NOVOMATIC is again one of Austria's most valuable brands

As part of the Austrian Brand Value Study 2022, the *European Brand Institute (EBI)* ranked NOVOMATIC as the second-most valuable Austrian brand, an excellent achievement. With a brand value of EUR 3,033 billion (+2.2%), the company currently ranks between Red Bull and the Spar supermarket chain. The gaming technology group also moved up to fourth place in the *EBI*'s Sustainable Brand Ranking with AAA.

#### August 22



**NOVOMATIC** wins at Global Gaming Awards Asia

At the Global Gaming Awards Asia, NOVOMATIC's proven ETG solution Novo Unity<sup>™</sup> II was recognized in the Table Game of the Year category. The Novo Unity<sup>™</sup> II products are very popular in Asia with large arena installations in markets such as Cambodia and Malaysia. The Global Gaming Awards are among the most prestigious awards in the industry with KPMG providing independent oversight of the voting process.

#### October 20



#### NOVOMATIC presents innovation and growth at G2E

NOVOMATIC looks back on a G2E in Las Vegas that was characterized by innovation and growth in all segments. Visitors to the NOVOMATIC stand were treated to firstrate products and compelling solutions for the various segments of the US and international gaming markets. The US subsidiary NOVOMATIC Americas is steadily gaining market share in all segments of the US gaming industry.

#### November 14



NOVOMATIC acquires HBG Group in Italy

NOVOMATIC becomes one of the most important concessionaires in the high-revenue gaming market of Italy with one of the largest transactions in the company's history. Acquiring a majority shareholding in the HBG Group, which is one of the leading suppliers nationwide, NOVOMATIC has assumed a leading role as an operating company in addition to being the technology leader in Europe's largest VLT market, continuing its course of international growth.

#### 29 November



G4 certification for NOVOMATIC in Italy and Spain

Responsible gaming is a top priority for NOVOMATIC as an operator of international gaming venues and a global technology exporter. Having already achieved certification in Austria, Germany, the United Kingdom, and the Netherlands, *G4* certification for player protection was also achieved for the first time in Italy and Spain in the 2022 fiscal year. The internationally recognized *G4* (*Global Gambling Guidance Group*) standard is considered the world's most exacting standard for Responsible Gaming.



Johannes Gratzl and Ryszard Presch | Members of the Executive Board of NOVOMATIC AG

# OUR VISION

#### Dear Ladies and Gentlemen,

Given that the restrictions in place to prevent the spread of COVID-19 were already being gradually scaled back at the start of the year, all the signs were pointing to recovery from the effects of the pandemic in the first half of 2022. Not only did the high quality of our new products and their excellent performance generate outstanding feedback from our international customers, but it also had a positive impact on all business areas within the Group. On top of this came the effects of the consolidation and efficiency improvement measures, which had been successfully implemented, coupled with targeted investments in new product developments.

These enabled the NOVOMATIC AG Group to achieve an increase in revenues from EUR 1,842.3 million in the previous year to EUR 2,859.9 million in 2022, representing an increase of EUR 1,017.7 million (+55.2 percent). In the Gaming Operations segment alone, which comprises the operation of casinos, slot arcades and betting facilities, revenue grew from EUR 1,034.1 million to EUR 1,785.5 million (+72.7 percent) in the 2022 fiscal year. The Gaming Technology segment, responsible for the development, production, rental and sale of gaming equipment, also recorded significant growth in the year under review, rising from EUR 806.2 million to EUR 1,072.4 million (+33.0 percent) due to increased demand for NOVOMATIC products. As a result, both the Gaming Technology segment and the Gaming Operations segment reported very satisfactory revenues.

NOVOMATIC successfully continued its international course of expansion in the year under review and achieved a number of significant milestones in 2022, both by making several smaller acquisitions in various markets and by means of the strategically important majority acquisition of the Italian HBG Group, which marks one of the largest transactions in NOVOMATIC's history. This made us one of the largest concessionaires and operators of VLTs and AWPs in Italy and also enabled us to increase the number of fully consolidated subsidiaries to 211 and the number of employees to around 23,900. As one of the largest gaming technology groups in the world, NOVOMATIC currently has around 2,100 of its own gaming facilities in 50 countries, exporting innovative gaming equipment, system solutions and services to 100 countries around the world. NOVOMATIC was therefore able to consolidate and further expand its position as a top international player and full service provider in the entertainment industry.

As an international gaming facility operator and supplier of technology around the world, we are aware of the great responsibility we have towards our employees, customers and the wider society. This means that harmonizing our corporate activities with the Group-wide sustainability goals is a top priority for us. NOVOMATIC produces reports in accordance with the international standards of the Global Reporting Initiative (GRI) and has been committed for many years to the principles of the UN Global Compact and to achieving the Sustainable Development Goals (SDGs) of the United Nations. The EU Taxonomy Regulation with its environmental targets, which has been in force since 2021, also provides a noticeable boost to the matter of climate protection. In the year under review, NOVOMATIC laid a sustainable cornerstone in the field of green energy with its plans to embark on a large-scale expansion of photovoltaic systems at the headquarters and at numerous subsidiaries.

Intensive preparations are also being made with regard to the planned Corporate Sustainability Reporting Directive (CSRD). Our major commitment to sustainability in these areas is confirmed by top rankings in international Environmental, Social & Governance (ESG) ratings from leading rating agencies. As regards the matters of player and minor protection, G4 certification is well recognized as the most stringent international standard, we makes us all the more proud to have achieved this certification in Italy and Spain in addition to Austria, Germany, the United Kingdom and the Netherlands in the year under review. More information on our ESG measures can be found in the non-financial part of this report.

The 2022 fiscal year not only demonstrated our ability to remain true to our path of international growth thanks to innovative strength, excellent product performance and strategic expansion steps, but it also reaffirmed the success of our dual strategy and excellent international cooperation. We would therefore like to take this opportunity to express our sincere thanks to each and every one of our employees for their dedication, commitment and loyalty. Thanks to them, we can look to the future with confidence and add yet more chapters to the NOVOMATIC success story.

The Executive Board of NOVOMATIC AG

**Ryszard Presch** Member of the Executive Board Johannes Gratzl Member of the Executive Board

### OUR WORLDWIDE ACTIVITIES

CO BLUEBAT GAMEL





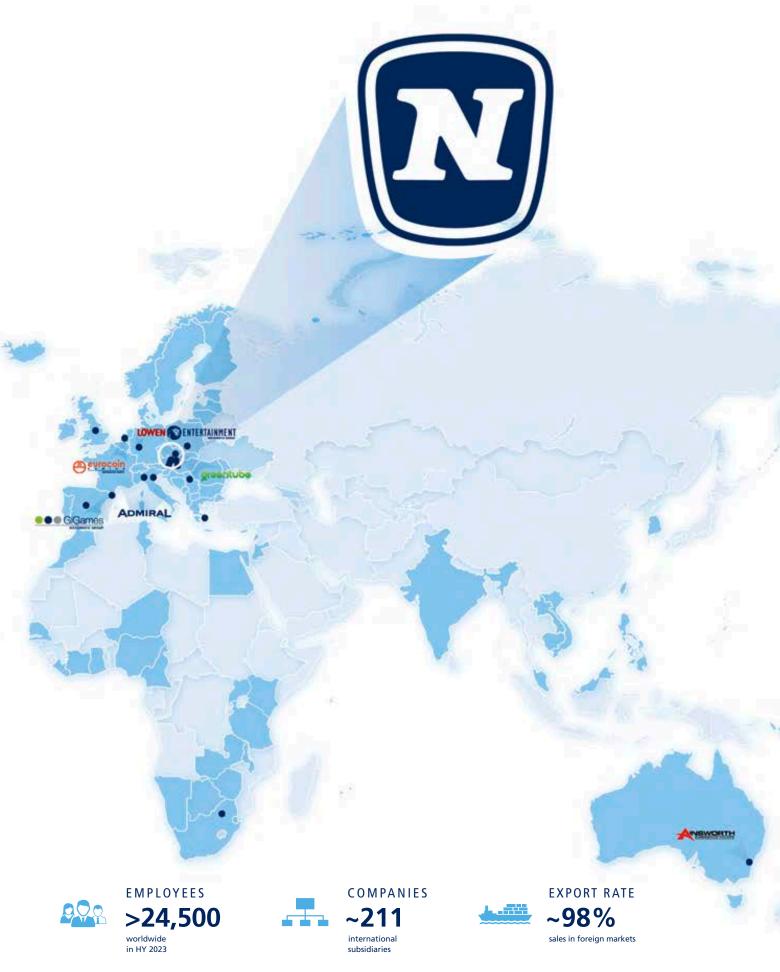












Source: data for NOVOMATIC AG Group for the FY 2022

SUCCESS

# We are international. We are NOVOMATIC.



Prof. Johann F. Graf Founder



## REALIZING VISIONS TOGETHER OUR TEAM

Supervisory Board of NOVOMATIC AG: Dr. Bernd Oswald Martina Flitsch Dr. Haig Asenbauer Dr. Robert Hofians











**Ryszard Presch** Member of the Executive Board



Johannes Gratzl Member of the Executive Board

# ONE OF A KIND OUR CORPORATE STRATEGY

Whether in real life or when playing a game: If you want to be successful, you need a good strategy. For more than 40 years, NOVOMATIC acts as a competent and reliable full-service provider in all segments of this sector.

Its multiple roles as a producer and operator as well as a technology and service partner allow NOVOMATIC to offer comprehensive services from a single source. This includes the development, manufacture and sale of innovative gaming equipment and a comprehensive 360-degree portfolio for all sales channels. NOVOMATIC also operates around 2,100 electronic casinos, casinos and sports betting establishments worldwide, develops online games for licensed partners and has extensive expertise in the field of gaming technology.

#### OPERATIONS -

- European market leader in terms of electronic casino operations
- International casino know-how, operator of around 2,100 gaming facilities worldwide
- Leading provider in the betting and gaming sector with the ADMIRAL brand

#### TECHNOLOGY -

- Technology leader for server-based gaming and Video Lottery Terminals (VLTs)
- The world's leading manufacturer of gaming equipment
- About 214,000 NOVOMATIC gaming terminals in operation around the world



#### Strategy for success:

NOVOMATIC is the largest gaming technology group in Europe today and is one of the world's largest players in the industry.





#### NOVOMATIC

### has established itself in its more than 40-year corporate history as one of the world market leaders in the field of high-tech gaming technology.



# HIGH-TECH AND PEAK PERFORMANCE **OUR INNOVATIONS**

Only those who always have new ideas can be the leaders. This is why the area of Research & Development plays such an important role within the group. NOVOMATIC has always been characterized by its unique and innovative power. Annual investments in Research & Development – well above the industry average – have since enabled the establishment of 14 production sites in 11 countries. NOVOMATIC also operates 32 technology centers in 15 countries, which also cooperate with leading technical universities. As such, the NOVOMATIC AG Group currently has about 5,000 intellectual property rights such as patents, trademarks and designs.

# THE BASIS OF OUR SUCCESS



The professional fields at NOVOMATIC range from research, development and production to services in casino, business management agendas and tasks in the IT sector. NOVOMATIC is always looking for new and talented individuals who want to become familiar with exciting areas of work in a creative, secure working environment and take the opportunity to develop their skills further.







Source: data for NOVOMATIC AG Group for the FY 2022

RESPONSIBILITY

# We are sustainable. We are NOVOMATIC.



# THE BIGGER PICTURE IN VIEW OUR RESPONSIBILITY IN ACTION

NOVOMATIC pursues a sustainable corporate development. In addition to the economic aspects of our business activities, this also takes into account employee and environmental concerns as well as the interests of our stakeholders.

The strategic action areas comprise the sub-areas "Responsible Entertainment", "Always Compliant", "Enjoy Working with Us", "Going Green" and "Active in the Community". The guiding principle of "Winning Responsibly" is always at the center. Because only the assumption of responsibility ensures long-term business success. The vision is to be the world's most innovative and responsible provider of "Responsible Entertainment". NOVOMATIC collects and manages a variety of non-financial key performance indicators to continuously improve the Group-wide environmental, social & governance (ESG) performance. These efforts have also been confirmed by numerous excellent ESG ratings.











**18,350** Employees trained in anti-corruption





**18 %** Turnover rate (termination of employees)



Countries with introduction of the NOVOMATIC Biometric Systems™ (NBS)





~41,000

Training and further

education days



**4.9** Tons of CO<sub>2</sub> per capita



Accident Rate LTIFR (Lost Time Injury Frequency Rate) Number of accidents per Million man hours

Source: data for NOVOMATIC AG Group for the FY 2022

# PRACTICED RESPONSIBILITY OUR PLAYER PROTECTIO



# Ν

For NOVOMATIC, the enjoyment of gaming and the responsible use of gaming services are not contradictory. The Group sees Responsible Entertainment worldwide as the basis for sustainable business success.

At NOVOMATIC, Responsible Entertainment includes not only measures to prevent addiction in the area of gambling, but also in sports betting and online gaming. The company is aware of the requirements and expectations of authorities, customers, business partners and other stakeholders and therefore plays a pioneering role in player protection on an international level.

NOVOMATIC ensures the best possible player protection through technical know-how, many years of international experience and cooperation with experts, as well as internationally highly recognized certifications from the Global Gambling Guidance Group (G4). The implemented player protection measures at NOVOMATIC often exceed the legal requirements.

As a technology leader, NOVOMATIC's responsibility begins with technical player protection, and the latest research findings are immediately incorporated into existing responsible gaming concepts. With the application of biometric data in the gaming industry, however, NOVOMATIC is an international trendsetter. With its patented technology of NBS (NOVOMATIC Biometric Systems<sup>™</sup>), the company is one of the first gaming technology groups in the world to have created the technical prerequisites for a biometrically based access and payment system, which also fulfills all requirements in terms of youth and player protection. In addition to casino software and hardware components, the NBS department also develops management systems for responsible gaming that cover all country-specific legal requirements.

The NOVOVISION™ Casino Management System as well as biometrically based access systems from NBS are already being used successfully in Austria, the Czech Republic, Croatia, Germany, Italy, Malta, the Netherlands, Spain, Bulgaria, Romania, Serbia, Macedonia, Slovakia and Ukraine.

#### NBS-SYSTEM

- Registration of biometric data, for example based fingerprints
- Creation of a customer file only the biometric information required for unique identification is stored advantage of fully automated access
- Easy operation of the gaming machines, including transfer of credits between machines, cash withdrawals, use of the catering facilities or bookings using fingerprints
- Modern limitation options with regard to the duration and number of visits, including complete blocking in the casino

# CONTACT AND

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All passages refer equally to members of both genders.

### PHOTOS

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Date: September 2023

TEAMWORK

# We are united. We are NOVOMATIC.

